



Red flags on a load offer

- ☐ **Rate far above the lane, with pressure to commit now**
Good loads rarely need to be rushed past verification.
- ☐ **Email domain does not match the broker's website**
Or a free email account.
- ☐ **Phone number differs from the one on the broker's authority**
Call the listed number, not the one in the email.
- ☐ **Delivery address changes after pickup**
Stop and verify before moving the freight.
- ☐ **Broker authority is very new, inactive or recently changed**
Check the record yourself.

Red flags about your own identity

- ☐ **Brokers calling about loads you never booked**
Someone may be using your name and numbers.
- ☐ **Unexpected changes to your FMCSA contact details**
Check your registration regularly.
- ☐ **Requests for logins or your setup packet from unverified senders**
Verify before you send anything.

Verify every new broker

- ☐ **1. Look up the authority on FMCSA's official site**
Type the address yourself; do not use a link they send.
- ☐ **2. Call the number listed there**
Confirm the load, the contact and the rate.
- ☐ **3. Check credit and payment history**
Through your factoring company or a credit service.
- ☐ **4. Get the rate confirmation in writing**
Before the truck rolls.

If something seems wrong

- ☐ **Stop before pickup**
Call the broker on its verified number.
- ☐ **Tell your factoring company and insurer**
And keep every message.
- ☐ **Report it**
FMCSA's national consumer complaint database accepts fraud reports.

General information. Your factoring company, insurer and attorney can advise on a specific situation.